

Membership Refund Policy

Refunds for membership dues paid within the last 30 days can be authorized according to the limits below:

- Infrastructure volunteers - up to \$100.00
- President or Treasurer - \$100.01 to \$1,000.00
- Both President and Treasurer \$1,000.01 to \$2,000.00
- Board vote - \$2,000.01 and up.

Refund requests must be made through the WHMCS ticket system from the account that is to be refunded. Refunds will not be granted based on emails /tickets that do not match the account.

If a refund request occurs due to an error on the part of Dallas Makerspace, the time limit to request a refund may be extended at the discretion of the appropriate volunteer, officer(s) or board members.

Refunds must be credited back to the card on the account.

(BoD Vote [2023-01-25 Board Meeting](#))